

## **HMCS Operational Committee Terms of Reference**

- To provide collective advice to the Chief Executive and Chief Operating Officer on the delivery of services through the courts.
- To manage delivery against overall operational performance, finance and manpower targets and to commission remedial action as appropriate.
- To identify obstacles to the delivery of improved services and develop strategies and plans to address those obstacles.
- To develop and promote a culture of high performance, customer centric services to underpin the Secretary of State's Breakthrough Vision.
- To review and sustain the capacity of the organisation to manage change effectively.
- To provide a constructive and supportive forum for Regional Directors to share issues and receive collective advice.
- To be open, inclusive and straightforward in our dealings with each other and with colleagues.